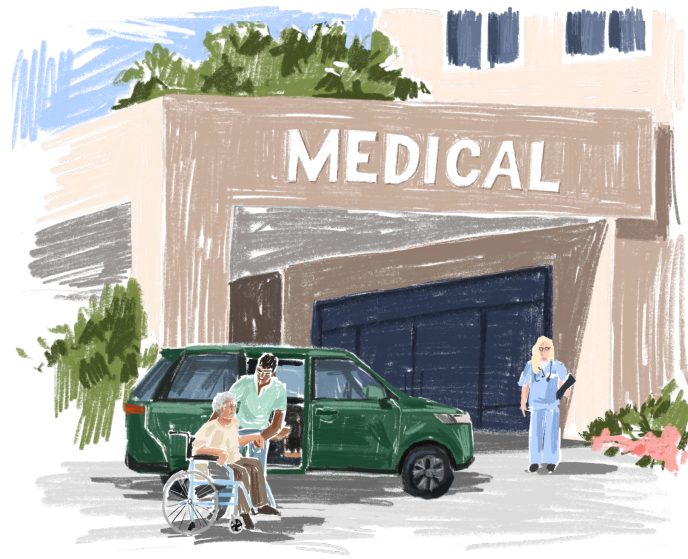


Safe, Reliable, & Efficient

MedHaul is the access layer for **clinical research**, ensuring every participant can reach every visit reliably and with dignity. By eliminating transportation as a cause of screen failure, protocol deviation, and attrition, we help sponsors, CROs, and sites accelerate enrollment, improve adherence, and protect data quality. The result is faster, more predictable timelines and study populations that better reflect the communities they aim to serve.



At MedHaul, we prioritize the development of **innovative and accessible transportation solutions** for underserved communities that are often overlooked, promoting equity and diversity in clinical research settings.

How MedHaul Works for Clinical Research

1



Book a Ride

Input your patient's needs into the MedHaul platform.

2



Automatic Transportation Provider Matching

Our technology platform screens the transportation requirements of each patient, automatically matching them with a driver who is available and capable of meeting their needs.

3



Proactive Patient Reminders

Patient ride reminders are available in over 50 languages and are sent via text, automated calls, and/or email.

4



Patient Satisfaction Surveys

MedHaul requests and collects rider satisfaction data to constantly improve the patient experience.

Our technology **simplifies the scheduling process**, providing a single platform to schedule one-time or recurring rides. We can accommodate same-day medical transportation requests or requests scheduled days, weeks, or months in advance.

Impact of Transportation on Clinical Trial Participation

Transportation **barriers limit participation in clinical research** and can skew who enrolls. Common barriers include:

- No reliable access to a vehicle or driver
- Out-of-pocket travel costs or slow reimbursement
- Limited/indirect public transit to research sites and long travel times

Transportation **disparities disproportionately exclude key populations from trials**, including participants who:

- Have low incomes or unstable work schedules
- Have mobility limitations and need accessible vehicles
- Live far from research centers (rural or exurban)

Missed or delayed study visits jeopardize data integrity, extend timelines, and inflate costs. MedHaul removes travel as a barrier to participation, resulting in:

- Accelerated enrollment and improving participant diversity
- Increased visit adherence and on-time arrivals within protocol windows
- Improved retention and reduced lost-to-follow-up for cleaner datasets

With MedHaul, Clinical Research Organizations See



Fewer missed or late study visits



Smoother site operations (less rescheduling, fewer no shows)



Better adherence to protocol procedures



On-time follow-ups and safety assessments



Higher data quality



More predictable timelines & controlled study costs

Missed and out-of-window study visits erode data quality and slow timelines, contributing to **participant dropout near ~30%**. Every day a trial slips can cost **~\$35K/day** in operations and rework- avoidable when access barriers are removed.

MedHaul offers an array of vehicle types allowing us to accommodate the transportation requirements of all individuals.

Transportation Trial Metrics:

\$19,533

Average total direct and indirect cost to **replace one** participant who drops out of a clinical trial

41%

Procedure protocol deviations that are out-of-window visits; **reliable transport reduces them**

19%

Difference in annual visit completion for participants who travel >120 miles versus <60 miles from site

41 miles

Typical one-way travel distance for Phase I participants to sites

2x

Rate that Black and Hispanic participants experience transportation barriers vs White participants



Ambulatory

For individuals who are able to walk and do not need equipment to travel, or those who only need basic assistance.



Ambulatory Assist

For individuals who need help getting out of their home, into the vehicle, and inside the building for their scheduled appointment.



Wheelchair Assist

Vehicles with either a lift or ramp for individuals that use wheelchairs including:

- Standard wheelchairs
- Motorized wheelchairs
- Wheelchairs wider than standard width
- Bariatric patients



Stretcher Ride

Safely transport bed-bound individuals who need stretcher transportation services.

Available accommodations for every rider



Traveling with infants/children



Traveling with a service animal



Traveling with a companion/caregiver



Traveling with mobility equipment

MedHaul is proud to be the first in our space to become a **Certified B Corporation** as it reflects our commitment to the highest standards of social and environmental performance, public transparency, and legal accountability to balance profit and purpose. Adhering to **B Corp** standards means we work together with our clients and partners to make a difference in the communities we serve.

