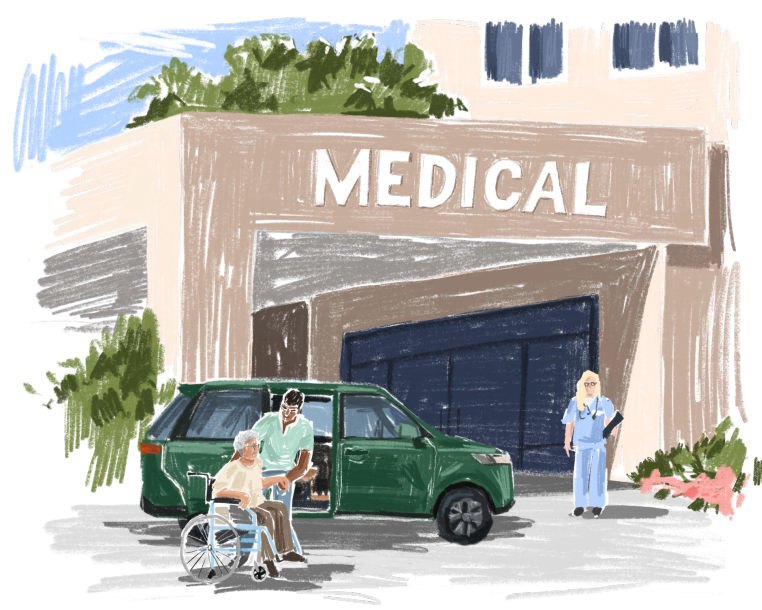




Safe, Reliable, & Efficient

MedHaul connects healthcare organizations to high quality non-emergency medical transportation (NEMT) providers for patients with special needs. Our technology automates the transportation process, providing a single place to schedule and track rides for patients.



At MedHaul, we prioritize the development of **innovative and accessible transportation solutions** for vulnerable communities that are often overlooked, including the elderly and those with physical and cognitive disabilities.

How MedHaul Works

1



Book a Ride

Input your patient's needs into the MedHaul platform.

2



Automatic Transportation Provider Matching

Our technology platform screens the transportation requirements of each patient, automatically matching them with a driver who is available and capable of meeting their needs.

3



Proactive Patient Reminders

Patient ride reminders are available in over 50 languages and are sent via text, automated calls, and/or email.

4



Patient Satisfaction Surveys

MedHaul requests and collects rider satisfaction data to constantly improve the patient experience.

Our technology **simplifies the scheduling process**, providing a single platform to schedule one-time or recurring rides. We can accommodate same-day medical transportation requests or requests scheduled days, weeks, or months in advance.

Impact of Transportation on Patient Health

Transportation barriers **prevent millions of people from access to healthcare** each year, significantly impacting health equity. These barriers include

- Lack of access to a vehicle
- Inability to pay for transportation
- Inadequate public transportation

Transportation disparities **disproportionately affect people with lower incomes**, who are

- Underinsured/uninsured
- Face mobility challenges
- Reside in rural areas
- Have physical or mental disabilities
- Cannot travel or wait for a ride alone

Delays in medical treatment can lead to the progression of chronic disease and worse health outcomes while excessively using resources. Key issues that are **positively impacted** through the use of an efficient NEMT service, such as MedHaul include

- Avoiding unnecessary hospital costs
- Improving patient care quality
- Increasing patient satisfaction
- Strengthening post-acute care management

With MedHaul, Healthcare Organizations see



Fewer delayed or missed medical appointments



Less interrupted delivery of care



Better ability to comply with prescribed health management plans



Ease of adhering to scheduled follow-up appointments



Better health outcomes



Reduced use of emergency department care

On average, clinics, systems, and other practices are experiencing a no-show rate of almost 20 percent. That means nearly **1 in 5 patients are missing essential appointments.**

No Show Rates by Specialty:



25%
Optometry



19%
Primary Care



26%
Neurology



25%
Oncology



18%
OB/GYN



30%
Pediatrics



14%
Endocrinology



39%
Sleep Clinics

MedHaul offers an array of vehicle types allowing us to accommodate the transportation requirements of all individuals.



Ambulatory

For individuals who are able to walk and do not need equipment to travel, or those who only need basic assistance.



Ambulatory Assist

For individuals who need help getting out of their home, into the vehicle, and inside the building for their scheduled appointment.



Wheelchair Assist

Vehicles with either a lift or ramp for individuals that use wheelchairs including:

- Standard wheelchairs
- Motorized wheelchairs
- Wheelchairs wider than standard width
- Bariatric patients



Stretcher Ride

Safely transport bed-bound individuals who need stretcher transportation services.

Available accommodations for every rider



Traveling with infants/children



Traveling with a service animal



Traveling with a companion/caregiver



Traveling with mobility equipment

MedHaul is proud to be the first in our space to become a **Certified B Corporation** as it reflects our commitment to the highest standards of social and environmental performance, public transparency, and legal accountability to balance profit and purpose. Adhering to **B Corp** standards means we work together with our clients and partners to make a difference in the communities we serve.

