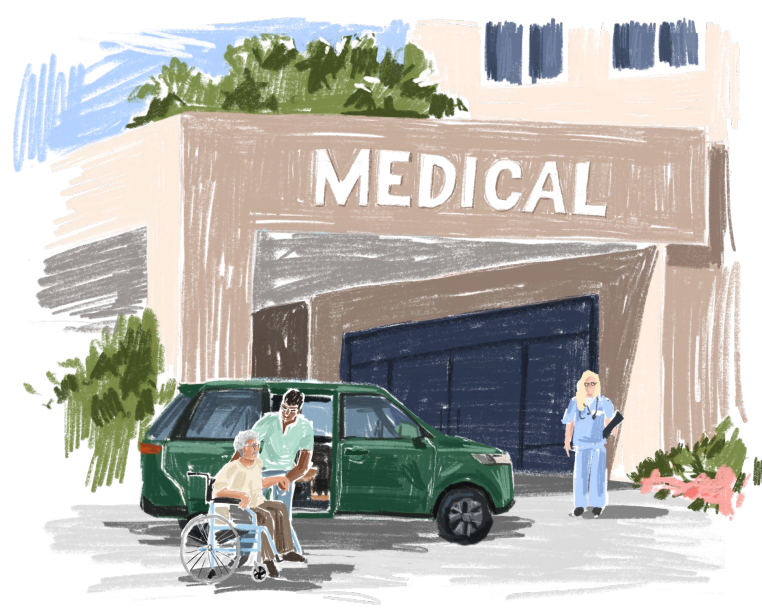




Safe, Reliable, & Efficient

MedHaul connects healthcare organizations to high-quality non-emergency medical transportation (NEMT) providers, focusing on the specific needs of patients with chronic conditions, such as those undergoing **kidney care**.



MedHaul's services help **sustain improvements seen by Value-Based Kidney Care models** and reduce the disparities in kidney care outcomes by minimizing transportation barriers, a known contributor to missed treatments and subsequent hospitalizations.

How MedHaul Works for Kidney Care Patients

1



Book a Ride

Input your patient's needs into the MedHaul platform.

2



Automatic Transportation Provider Matching

Our technology platform screens the transportation requirements of each patient, automatically matching them with a driver who is available and capable of meeting their needs.

3



Proactive Patient Reminders

Patient ride reminders are available in over 50 languages and are sent via text, automated calls, and/or email.

4



Patient Satisfaction Surveys

MedHaul requests and collects rider satisfaction data to constantly improve the patient experience.

Our technology streamlines the transportation process, offering healthcare providers a single platform to schedule and track rides, ensuring reliable access to essential medical treatments like **dialysis and follow-up care** for same-day medical transportation requests or requests scheduled days, weeks, or months in advance.

Impact of Transportation on Patient Health

Patients who **miss dialysis treatments** are up to



more likely to be hospitalized or end up in the **emergency department**.

Delays in medical treatment can lead to the progression of kidney disease and worse health outcomes while placing excessive strain on healthcare resources. Key issues that are **positively impacted** through the use of an efficient NEMT service, such as MedHaul include

- Fewer missed dialysis appointments
- Avoiding unnecessary hospital costs
- Improving patient care quality
- Increasing patient satisfaction
- Strengthening post-acute care management

\$5-6K
per patient
(annually)

is the average **revenue lost** due solely to missed kidney care appointments

With MedHaul, Healthcare Organizations see



Fewer delayed or missed medical appointments



Less interrupted delivery of care



Better ability to comply with prescribed health management plans



Ease of adhering to scheduled follow-up appointments



Better health outcomes



Reduced use of emergency department care

Patient Satisfaction with MedHaul

4.9 rating out of 5



Patients often view the transportation offering as an extension of their clinical care.

Patients undergoing dialysis or other kidney-related treatments often have unique transportation needs, such as traveling with medical equipment or requiring stretcher transport. MedHaul offers a **variety of vehicle types** to meet these requirements, ensuring safe and comfortable transport for all patients.



Ambulatory

For individuals who are able to walk and do not need equipment to travel, or those who only need basic assistance.



Ambulatory Assist

For individuals who need help getting out of their home, into the vehicle, and inside the building for their scheduled appointment.



Wheelchair Assist

Vehicles with either a lift or ramp for individuals that use wheelchairs including:

- Standard wheelchairs
- Motorized wheelchairs
- Wheelchairs wider than standard width
- Bariatric patients



Stretcher Ride

Safely transport bed-bound individuals who need stretcher transportation services.

Results Seen with MedHaul

More patients made it to their appointments on time

40%

92%

Huge decrease in ride booking time

2.5 hr

2 min

Available accommodations for every rider



Traveling with infants/children



Traveling with a service animal



Traveling with a companion/caregiver



Traveling with mobility equipment

MedHaul is proud to be the first in our space to become a **Certified B Corporation** as it reflects our commitment to the highest standards of social and environmental performance, public transparency, and legal accountability to balance profit and purpose. Adhering to **B Corp** standards means we work together with our clients and partners to make a difference in the communities we serve.

